



International Association of Public Transport  
Union Internationale des Transports Publics  
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# ***Passenger Information Trend***

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# Passenger Information Trend General Requirements

Mobile Info

Station Display

Modernized  
Systems

Unified  
Platform

On Train  
Display

Connectivity

Information to passengers shall

- be updated and customized innovatively
- be user friendly and timely
- be highly automated
- utilize latest technology
- ride on a single platform with full integration as far as possible

**What are the key focuses?**

# Mobile Info -

## Train Services Information

Traditional

- Press media incl. TV, Radio
- Station Announcement incl. PA, PIDS, Stanchion, Notice, etc

New Trend

- New iPhone Apps with "Push" notification
- Status bar and updated service information on the website



## Mobile Info -

# Train Arrival / Departure Information

Traditional

- Public Announcement
- Passenger Information Display System

New Trend

- New iPhone Apps for train arrival information enquiry
- Display of arrival / departure time of upcoming trains
- Estimated Journey Time
- Reminder of getting off the train





**END OF FREE PREVIEW**

**Complete version reserved to  
UITP MEMBERS**

